

PERSONAL DATA PROTECTION POLICY

I. Introduction – Entity Responsible for Personal Data Processing

Olympus Bank (hereinafter referred to as “the Bank”), with registered office in 7 Megalou Alexandrou street, ZIP Code 66132, as the entity responsible for processing, acknowledges and gives primary importance to its compliance obligation with the existing legislation in terms of protection of a person against processing personal data. Within this framework, the Bank takes all necessary measures and cares about the fair and lawful collection and processing of personal data, as well as about their safe keeping according to the conditions imposed by the existing legislation framework concerning the protection of natural persons from personal data processing, in specific according to the General Regulation for Data Processing (EU) 2016/679 (GDPR), that has been implemented on 25/05/2018, the specific regulatory framework of its implementation, as well as the decisions of the Authority for Protection of Personal Data.

II. Personal Data Processing

In terms of the personal data processed by the Bank, the processing purposes and legal foundations, the recipients, any transfers and the period of recordkeeping, the Bank has drafted Policies for informational purposes of the natural persons involved, where required, as below:

1. Information of Clients – Shareholders about the Personal Data Protection.
2. Information of those filing a complaint.
3. B-level information about Video Surveillance Protection of Personal Data.
4. About the Cookies Processing Policy.

III. Protection of your personal data

The processing of personal data is classified, and it is implemented exclusively by the legally authorized staff of the Bank. These persons are selected based on strict criteria imposed by the Bank, that aim to provide sufficient guarantees in terms of knowledge and contractual bindings for maintaining confidentiality.

In addition, the Bank assures the safety of personal data processing, while audits are regularly performed in order to assure that the strict criteria and procedures imposed by the bank for this purpose are followed.

The Bank takes all necessary organizational and technical measures for the safety of data and their protection from violation incidents, such as the accidental or unlawful destruction, the accidental loss, corruption, unauthorized transmission or access, as well as any other form of unauthorized processing.

IV. Your rights concerning the protection of your personal data

Each natural person, the data of which is subject to processing by the Bank, is entitled to the following rights:

- a) Notification right.

To be notified about the process of personal data, indicatively about which data is processed by the Bank, for what purpose, for how long it keeps them, at an understandable and easily accessed form, using coherent and simple definitions.

b) Access right.

To know which personal data is kept and processed by the Bank, as well as their origin.

c) Correction right.

To ask for correction and/or addition of eventually inaccurate personal data, so that it may be full and accurate, by submitting any documentation required which indicates this necessity.

d) Access limitation right.

To ask for limitation of access to data, provided there are specific reasons and conditions.

e) Processing opposition right.

To refuse or oppose, at any given moment, the processing of personal data. In this case, the Bank must stop the process procedure, unless it proves obligatory and lawful reasons, that prevail over the rights and freedoms of the natural person.

f) Deletion right.

To ask for deletion of personal data, which can be performed without prejudice to the obligations and legal rights of the Bank for their keeping, based on the existing legislation and regulatory provisions.

g) Portability right.

To ask the Bank to receive in accessible and readable form or to transfer the data provided, to any other responsible for processing. The request fulfilment is without prejudice to the legal rights and liabilities of the Bank for keeping data and the completion of its duty to public interest.

To exercise these rights, the natural person may submit a respective request by using the specially prepared forms of the Bank, to any of its branch offices.

V. Means of exercising your rights

To exercise any of the above-mentioned rights, you may refer:

- to the Bank's network of branch offices, by filling the respective form for Exercise of Rights, that you will receive,

- via mail to the Bank's postal address, in 7 Megalou Alexandrou street, ZIP Code 66132, referring to the Data Protection Responsible (DPO) or via email to dpo@olympusbank.gr.

The exercise of a natural person's rights does not entail its burden. However, in case the requests are explicitly unfounded, exorbitant or repeated, the Bank may ask from the natural person to bear the cost, either informing him/her or refusing to respond.

In any case where the natural person deems that the protection of his/her personal data is threatened, he/she has the right to lodge a complaint to the Authority for Protection of Personal Data, in the following contact info:

Website: www.dpa.gr

Address: 1-3 Kifisias Avenue, ZIP Code 11523, Athens

Call Center: 2106475600

Fax: 2106475628

VI. Amendment of the present policy

The said policy for personal data protection replaces every previous and similar data protection policy that has been implemented within the framework of the Law 2472/1997 and may refer to conventional or other documents of the Bank.

The Bank may review and amend this notification and the updated version will be available in the Bank's website, as well as in its network of branch offices.